



SALAFIYYA TRAINING COLLEGE, KARINGANAD

VILAYUR (PO), PIN: 679309, PALAKKAD (DT.), KERALA, INDIA

Run by: Jam-iiyathussalafiyyeen Charitable Society (Regd No. 47/81)

Phone: E-mail: salafiyyak@gmail.com

GRIEVANCE REDRESSAL CELL

Salafiyya Training College is committed to providing a conducive and supportive environment for its students, faculty, and staff. The Grievance Redressal Cell (GRC) is established to address and resolve grievances in a fair, transparent, and timely manner.

Objectives

1. To provide a platform for students, faculty, and staff to voice their concerns and grievances.
2. To ensure prompt and fair redressal of grievances.
3. To maintain confidentiality and protect the rights of all individuals involved.
4. To promote a culture of transparency, accountability, and harmony.

Members

Chairperson: .Dr.Muhammed Musthafa.P (Principal)

Convener: Ms.Sheeba Jacob (Librarian)

Members

Student Representatives

1. Nafil
2. Irshad

Faculty Representatives

1. Aswathi
- 2 Rajitha.NK

Functions

1. Receive and register grievances.
2. Investigate and verify facts.
3. Provide counselling and mediation.
4. Recommend solutions and actions.
5. Monitor implementation of solutions.
6. Maintain records and documentation.

Procedure

1. Submit grievances in writing to the Convener.
2. Grievances will be acknowledged within 3 working days.
3. The GRC will investigate and resolve grievances within 15 working days.

Types of Grievances

1. Academic-related issues.
2. Administrative concerns.
3. Financial matters.
4. Disciplinary actions.
5. Harassment and bullying.